

/Offers refactor and rate limiting
– upcoming changes to the API



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Rate limiting

Rate limiting – context

How it is now: Tellent Recruitee's **ATS API** is a robust set of endpoints that allows users retrieving, adding, changing and deleting the data via the use of custom API integrations built for various uses. At the moment the allowed rate limit is set at a very high threshold – in practice not impacting integrations at all.

Rate limiting – context

What is changing: As the number of API integrations and their complexity grows, along with scaling up the data sets sizes present in company accounts, we decided to **introduce stricter rate limiting**, potentially impacting your custom API integration.

This decision was considered and made to ensure that Tellent Recruitee's API remains **secure, efficient, reliable** and **low latency**. Stricter rate limiting will create a more positive experience when building API integrations with us.

Rate limiting – next steps

If you were directed to the [article](#) about the upcoming changes, it means that our API monitoring registered **number of API queries** with the use of **Personal API token** potentially exceeding the limit we are planning to introduce. Please **review your integration** to ensure that the number of API queries complies with the rate limit.

New rate limit

**1000 requests/60
seconds**

Deadline

**15th
October
2025**

Rate limiting – error message

If rate limit is **exceeded**, you will receive a response with **429 status**.

The API response contains a header *x-ratelimit* which contains additional information about the remaining query quota.

ATS /offers endpoint changes

ATS /offers endpoint – context

How it is now: Tellent Recruitee's **ATS API** /offers endpoint is a legacy endpoint that was originally used for displaying a **list of job offers** in the company account, but has since stopped being used in-app, and we keep it strictly in maintenance mode.

It is still, however, frequently used in **custom API integrations**, to retrieve information about job offers from the account for various uses. Currently, filtering offers is limited, overextending the API and slowing down response time, especially when there is a substantial number of offers in the account.

ATS /offers endpoint – context

What is changing: We are introducing a revamped version the */offers* endpoint, to provide existing and future API integrations with a robust set of tools to retrieve the data in a precise manner, at high speed, with much greater flexibility.

Among the changes:

- pagination
- filtering parameters
- “include” for more extensive offer information

ATS /offers endpoint – next steps

If you were directed to the [article](#) about the upcoming changes, it means that our API monitoring registered **API queries** to the */offers* endpoint with the use of **Personal API token**.

If you know that these come from your custom built API integration, please **review the following slides** and **adjust the integration**. However, if you are certain that there is no integration in place, you do not need to take any action.

ATS /offers endpoint – pagination

Single API call will now return **1000 results** by default – another set of jobs can be retrieved by **paginating** through the other sets of offers.

/offers?limit=1000&page=2

Pagination information will also be included in **Meta** part of the response:

```
"meta": {  
  "limit": 1000, #current limit  
  "page": 1, #current page  
  "total_count": 2 #total number of offers for a given request  
}
```

ATS /offers endpoint – basic response

Querying the /offers endpoint will now return a basic set of information about the jobs with the following fields in response

```
{  
  "id": #offer_id,  
  "position": #position in Recruitee job list,  
  "status": #job status,  
  "title": #job title,  
  "category": #job category,  
  "slug": #job URL slug,  
  "guid": #Recruitee's GUID,  
  "lang_code": #job offer language information,  
  "published_at": #date of publication,  
  "department_id": #job department used, id with integer value,  
  "closed_at": #date of job closing,  
  "education": #education type required,  
  "employment_type": #employment type, from predetermined values in Recruitee,  
  "experience": #experience required,  
  "hiring_manager_id": #hiring manager id,  
  "pipeline_template_id": #pipeline template id – which list of stages is used in the job offer,  
  "recruiter_id": #recruiter id,  
  "followed": #information whether the user whose token is used in the integration follows the job offer,  
  "mailbox_email": #job specific inbox (Recruitee based)  
}
```

ATS /offers endpoint – parameters

Three old parameters will be **deprecated**:

- *kind*
- *scope*
- *view_mode*

ATS /offers endpoint – parameters

New parameters, useful for filtering:

Parameter	Example
offer_ids	<code>offer_ids[]={offer_id}</code>
location_ids	<code>location_ids[]={location_id}</code>
department_ids	<code>department_ids[]={department_id}</code>
recruiter_ids	<code>recruiter_ids[]={recruiter_id}</code>
hiring_manager_ids	<code>hiring_manager_ids[]={hiring_manager_id}</code>
tag_ids	<code>tag_ids[]={tag_id}</code>
statuses	<code>statuses[]={offer_status}</code>
priorities	<code>priorities[]={offer_priority}</code>
employment_types	<code>employment_types[]={offer_employment_type}</code>
categories	<code>categories[]={offer_category}</code>
experiences	<code>experiences[]={offer_experience}</code>
educations	<code>educations[]={offer_education}</code>
lang_codes	<code>lang_codes[]={job_status}</code>

ATS /offers endpoint – “include”

Basic response can be **extended** with additional fields after explicitly adjusting the query with the parameter *include* and a keyword responsible for returning the expected values. It is possible to query multiple *include* parameters.

Extended fields	Example
description, description_html, description_json	<i>include[]=description</i>
requirements, requirements_html, requirements_json	<i>include[]=requirements</i>
highlight_html, highlight_json	<i>include[]=highlight</i>
tags	<i>include[]=tags</i>
on_site, remote, hybrid	<i>include[]=work_model</i>
follower_ids	<i>include[]=follower_ids</i>
job_scheduler	<i>include[]=job_scheduler</i>
issues	<i>include[]=issues</i>
candidates_count, qualified_candidates_count, hired_candidates_count, hired_candidates_without_openings_count, disqualified_candidates_count, number_of_openings	<i>include[]=counters</i>
dynamic fields	<i>include[]=dynamic_fields</i>
salary	<i>include[]=salary</i>

ATS /offers endpoint – alternatives

Certain fields were removed from the response from the `/offers` endpoint – please find alternative routes to retrieve the values

Removed fields	Alternatives
requisition_ids	<code>/c/:company_id/offers/:offer_id/requisitions</code> <code>/c/:company_id/requisitions</code> <code>/c/:company_id/requisitions/:id</code>
enabled_for_referrals, eeo_settings, enabled_languages example, adminapp_url, has_active_campaign	<code>/c/:company_id/offers/:id</code>
pipeline_template	Use <code>pipeline_template_id</code> to get pipeline template from <code>/c/:company_id/pipeline_templates/:id</code>
city, street, postal_code, country_code, state_code	Use <code>location_id</code> from <code>location_ids</code> (with <code>include[]=location_ids</code>) to get location from <code>/c/:company_id/locations/:id</code>
department_id	Use <code>department_id</code> to get department from <code>/c/:company_id/departments</code>
dynamic_fields_count	Length of <code>"dynamic_fields"</code> array with <code>include[]=dynamic_fields</code>

/offers endpoint adjustments

Deadline

**1st December
2025**

Need more information?

Contact

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